



N-Wave is the National Oceanic and Atmospheric Administration's (NOAA) network service provider. N-Wave is built on partnerships and relationships among NOAA, the Department of Commerce, other federal agencies and the academic and state research network communities, connecting researchers to the data and resources needed to advance environmental science.

Quick Links & Customer Resources

Notification Subscription Portal

(sign up for N-Wave notifications and customize rule alerts by selecting a location, FISMA ID and service)

notifications.nwave.noaa.gov

IP Attribution

ipam.nwave.noaa.gov/

Participant Dashboards

(showing connections and time series data)

dashboards.nwave.noaa.gov/

COPE

(detailed status dashboard)

cope.noaa.gov

N-Wave Status Dashboard

(high level dashboard used for morning CIO call)

status.nwave.noaa.gov

Enterprise Boundary Protection (eBP) Registration Portal

(NOAA Cyber Security Center-managed portal for registering externally accessible services through the TIC)

[eBP External Services Registration](https://eBP.ExternalServicesRegistration)

Worldview Interactive Map

Select from six networks

(DC Metro, N-Wave, N-Wave Backbone, NESDIS, NOS, X-Wave) and four map layer options (weather, geology, satellite and map)

carto.nwave.noaa.gov/worldview3/

Need Help? Contact Us

N-Wave's Network Operations Center can be reached 24 hours a day/7 days a week by phone, email or submission of an service request form. Three types of service requests are available for customers to select when assistance is needed via the request form:

N-Wave Request Form:

<https://sn-tools.grnoc.iu.edu/nwave-request/>

- **New Service Request** - Select if you need a service you do not currently have (i.e. new WAN connectivity, ERAV VPN Group, Managed LAN service inquiry, wireless service inquiry)
- **Change in Service Request** - Select if you currently have a service and would like to modify or expand the service (i.e., add/remove/change ERAV group membership, change VLAN on a port, update prefix list)
- **Request Support** - Select if you require assistance with an existing service (i.e., service outage, service degradation, service quality issues, routine maintenance)

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