



# Notification Subscription Portal

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The **N-Wave Notification Subscription Portal** offers customers an easy way to stay informed and connected with important email updates from the N-Wave Network Operations Center (NOC).

Notifications are primarily for technical issues, such as routine scheduled maintenance at a specific location, outages that may/may not affect systems and services, and for other issues.

Customers are encouraged to self-subscribe to the Notification Subscription Portal and create new notification rules for specific alerts.

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## How Does it Work?

There are two simple steps. Customers simply log in to the Notification Subscription Portal and follow these instructions:

1. Select “**Add a New Rule**”

[+ Add New Rule](#)

and choose the “**Location**”, “**FISMA ID**” and “**Service**” based on preferences from the drop-down lists provided.

2. Click “**Save Rules**” before exiting to set the selections.

Rules may be added, edited or removed at any time, giving customers control over which notifications they want to receive.

There is no limit to the number of rules a customer can define. If the “**All**” is selected for all three categories (Location, FISMA ID and Service), the customer may receive a large number of email notifications to their inbox. As a recommended starting point, customers can select “Location = all”, “FISMA = relevant FISMA” and “Service = all”. Additional rule selections can be increased or decreased from this point.

Customers should carefully review and select each rule in order to receive only the notifications the user is concerned with.

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## How to Register:

Registration is free to all customers. Log in to the Notification Subscription Portal at:

<https://notifications.nwave.noaa.gov/>

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## Need Help?

To report a problem or request support, contact the N-Wave Network Operations Center (NOC) by:

- **Phone - (812) 856-7477**
- **Email - [nwave-noc@noaa.gov](mailto:nwave-noc@noaa.gov)**